I learned a bit more about emails in Chapter 2. I learned about the Cc and Bcc lines in an email. The Cc or courtesy copy and the Bcc or blind courtesy copy is used to send an email to people who should be aware of the contents of the message. I started using the Cc to send a copy to myself of an email I'm sending out to make sure that the email did in fact get sent. It is a useful feature that more people should be aware of.

I learned a bit more about spam as well. I thought I knew a decent amount of information about spam, but I didn't know junk mail had a different name to it. It can also be called unsolicited commercial email or UCE. I was also happy to see how the Chapter goes over how to reduce it. It actually tells about using different emails to reduce the amount of spam you get which is something I do every time I use my email.